CHECK SHEET

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION		SHEET	REVISION	
1	Original		30	Original	
2	2 nd Revised	*	31	Original	
3	1 st Revised	*	32	Original	
4	Original		33	Original	
5	Original		34	Original	
6	Original		35	Original	
7	Original		36	1 st Revised	*
8	1 st Revised	*	37	Original	
9	Original		38	Original	
10	1 st Revised	*	39	Original	
11	Original		40	Original	
12	Original		41	Original	
13	Original		42	Original	
14	Original		43	1 st Revised	*
15	Original		43.1	Original	*
16	Original		44	1st Revised	*
17	1st Revised	*	45	1st Revised	*
18	1st Revised	*	46	1st Revised	*
19	Original		47	1st Revised	*
20	Original		48	1st Revised	*
21	Original		49	2 nd Revised	*
22	Original		49.1	Original	*
23	Original		50	Original	
24	Original		51	Original	*
25	Original		52	Original	*
26	Original		53	Original	*
27	Original				
28	Original				
29	Original				

Indicates pages included in this filing

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PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

By: Jonathan S. Mitchell, C. 30
4001 Weston Parkway
Cary, NC 27513

Effect

9/25/2010

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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SECTION 1 - DEFINITIONS (Cont'd.)

8YY Data Base Access Service: The term "8YY Data Base Access Service" denotes a toll-free originating Trunk side Access Service when the 8YY Service Access Code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888 as available) is used.

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<u>End User</u>: Any individual, association, corporation, governmental agency or any other entity subscribing to intrastate service provided by an Exchange Carrier where such individual association, corporation, governmental agency or other entity is not an Interexchange Carrier, Local Exchange Carrier, Wireless Carrier or other entity otherwise utilizing the Company's service to provide a telecommunications service (as defined by applicable law) to its own Customers.

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<u>Exchange</u>: group of lines in a unit generally smaller than a LATA established in the tariff of an incumbent local exchange carrier for the administration of communications service in a specified area.

<u>Exchange</u> Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

<u>Exchange Message Interface (EMI)</u>: the industry standard format used for exchange of telecommunications message information among carriers.

<u>Facility (or Facilities)</u>: Any item or items of communications plant or equipment used to provide or connect to the Company.

FCC: Federal Communications Commission.

<u>Holiday</u>: The term "holiday" means 8:00 a.m. to, but not including 11:00 p.m. local time at the originating city on all Company-specified holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. When holidays fall on Saturday or Sundays, the holiday rate applies unless a larger discount would normally apply.

<u>Individual Case Basis</u>: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

<u>Interexchange Carrier (IXC or Interexchange Common Carrier)</u>: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in state or foreign communication for hire by wire or radio, between two or more exchanges.

Kbps - Kilobits per second: thousands of bits per second.

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COMPETITIVE TELECOMMUNICATIONS ACCESS SERVICES TARIFF

SECTION 1 - DEFINITIONS (Cont'd.)

Non-Recurring Charges: One-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time service is ordered.

<u>Premises</u>: The space occupied by a Customer or Authorized User in a building or buildings or on contiguous property (except railroad rights of way, etc.).

<u>Presubscription:</u> An arrangement whereby an End User or other user of the Company's services may select and designate to the Company an Interexchange Carrier (IXC) or Carriers it wishes to access, without an Access Code, for completing intraLATA toll calls and/or interLATA calls. The selected IXC(s) are referred to as the End User's or user's Primary Interexchange Carrier (PIC).

Query: An inquiry to a database to obtain information, processing instructions or service data.

<u>Recurring Charges</u>: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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COMPETITIVE TELECOMMUNICATIONS ACCESS SERVICES TARIFF

SECTION 2- RULES AND REGULATIONS (Cont'd.)

- 2.1 Undertaking of the Company (Cont'd.)
 - 2.1.4 Liability of the Company (Cont'd)
 - H. Notwithstanding the Customer's obligations as set forth in Section 2.3 below, the Company shall be indemnified, defended and held harmless by the Customer, and by others authorized by it to use the service, against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff
 - I. The Company shall be indemnified and held harmless by the End User or other user of services hereunder against any claim, loss or damage arising from the End User's or such other user's use of services furnished under this tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the End User's or such other user's own communications; patent infringement claims arising from the End User's or such other user's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another Interexchange Carrier; or all other claims arising out of any act or omission of the End User or such other user in connection with any service provided pursuant to this tariff
 - J. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

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SECTION 2- RULES AND REGULATIONS (Cont'd.)

- 2.1 Undertaking of the Company (Cont'd.)
 - 2.1.4 Liability of the Company (Cont'd.)
 - K. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATION, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
 - L. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, Channels, or equipment which result from the operation of Customer-provided systems, equipment, facilities or service which are interconnected with the Company's services.
 - M. The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer and End User or other user of the Company's services shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

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RULES AND REGULATIONS (Cont'd.)

- 2.5 Payment Arrangements (Cont'd.)
 - 2.5.4 Refusal and Discontinuance of Service (Cont'd.)
 - F. (Cont'd.)
 - 1. (Cont'd.)
 - (e) The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for service; or
 - (f) The Customer uses, or attempts or use, service with the intent to avoid the payment, either in whole or in part, of the tariff charges for the service by:
 - I. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff, or
 - II. Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - III. delivering calls to or accepting calls from the Company's End Users or other users of the Company's services; or
 - IV. continuing to have the Company End Users or other users of the Company's services presubscribed to the Customer; or
 - V. any other Fraudulent means or devices; or
 - 2. Upon failure to receive payment within five (5) days of the payment due date; or
 - 3. Five (5) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that five (5)-day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

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COMPETITIVE TELECOMMUNICATIONS ACCESS SERVICES TARIFF

SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE, (CONT'D.)

- 3.2 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved
 - 3.2.1 The billing method set forth herein is applicable to interconnection arrangements between Exchange Telephone Companies involved in the provision of all Access Services. In accordance with the Federal Communications Commission's Memorandum Opinion and Order in CC Docket No. 86-106, adopted July 20, 1987, the Company will adhere to the standards set forth in the Multiple Exchange Carrier Access Billing (MECAB) and the Multiple Exchange Carrier Ordering and Design (MECOD) Guidelines when providing access service under Multiple Telephone Company (Interconnection Point) Billing arrangements. The Exchange Telephone Companies involved in providing the Access Service will develop a mutually agreeable working arrangement to allow one of the Exchange Telephone Companies to perform "Access Service Coordination" (ASC) for all services requested.

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Certain material previously found on this sheet is now located on Sheet 49.1.

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COMPETITIVE TELECOMMUNICATIONS ACCESS SERVICES TARIFF

SECTION 3- ORDERING OPTIONS FOR ACCESS SERVICE (Cont'd.)

- 3.2 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved, (Cont'd.)
 - 3.2.2 When an Access Service ordered by a Customer involves more than one Exchange Telephone Company, the Exchange Telephone Companies involved will use a Multiple Bill Method. Under the Multiple Bill Method each Exchange Telephone Company involved will provide the portion of the service in its operating territory and bill the Customer in accordance with its Access Service tariff.
 - A. When Switched Access Service is ordered by a Customer where one end of the Transport element is in the Company operating territory and the other end is in another Exchange Telephone Company operating territory, the orders shall be received as follows:
 - 1. For Switched Access Service ordered to an end office, the Exchange Telephone Company in whose operating territory the end office is located must receive the Service Order from the Customer.
 - For Switched Access Service ordered to an access tandem, the Exchange 2. Telephone Company in whose operating territory the access tandem is located must receive the Service Order from the Customer. A Service Order delivered to the Exchange Telephone Company operating an access tandem that is subtended by this Company's switch will constitute a Service Order for Switched Access Service under this tariff.
 - 3. For the Service ordered set forth in 1, and 2, preceding, the Exchange Telephone Company in whose operating territory the customer point of termination is located must also receive a copy of the order from the customer.
 - 4. Each Exchange Telephone Company will provide the portion of the Transport element in its operating territory to an interconnection point with another Exchange Telephone Company and will bill the charges in accordance with its Access Service tariff. All appropriate charges in each Exchange Telephone Company tariff are applicable.
 - B. The interconnection points will be determined by the Exchange Telephone Companies involved.

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SECTION 4 - SWITCHED ACCESS SERVICE

4.1 General

Switched Access Service involves the use of common terminating, switching and transport facilities. Switched Access Service provides the ability to originate or terminate calls between an End User's Premises, Conference Bridge or other user of the Company's services and a Customer's Premises.

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Rates and charges are set forth in Section 5. The application of rates for Switched Access Service is described in Section 5.

4.2 Provision and Description of Switched Access Service Arrangements

4.2.1 Feature Group Access

Feature Group ("FG") Access provides trunk-side access to Local Switching Center switches, for the Customer's use in originating and terminating communications. Basic FG Access service will be provided with Multi-Frequency In-Band Signaling (SS7 is also available, where capabilities exist).

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All traffic is routed to and from the Company's local switching center via the Customer's tandem provider or via end office trunking, where available.

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4.2.2 Manner of Provision

Trunks used for Switched Access Service may be configured for one-way (either originating only or terminating only) or for two-way directionality.

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SECTION 4 - SWITCHED ACCESS SERVICE, (CONT'D.)

4.2 Provision and Description of Switched Access Service Arrangements (Cont'd.)

4.2.3 Call Types

The following Switched Access Service call types are available:

- A. Originating FG Access
- B. Originating 800 FG Access
- Terminating FG Access C.

4.2.4 Originating FG Access

The access code for FG Access switching is a uniform access code of the form 1+ or 011+ or 101XXXX. For 101XXXX dialing a single access code will be the assigned number of all FG Access provided to the Customer by the Company. When the access code is used, FG Access switching also provides for dialing the digit 0 for access to the Customer's operator service, 911 for access to emergency service, and/or the end-of-dialing digit (#) for cut-through access to the Customer's premises. The Company will provide originating FG access consistent with dialing parity obligations.

4.2.5 Originating 800 FG Access

800 Data Base Access Service is a service utilizing originating Trunk side Switched Access Service. When an 8YY + NXX + XXXX call is originated by an End User or other users of the Company's services, the Company will perform Customer identification based on screening of the full ten digits of the 8YY number to determine the Customer location to which the call is to be routed. This Tariff applies only to intrastate 8YY calls originated by End Users and other users of the Company's services served by the Company in Kentucky.

4.2.6 Terminating FG Access

FG Access, when used in the terminating direction, may be used to access end users who are subscribing to the Company's Local Exchange Services or other users of the Company's services. Calls in the terminating direction will not be completed to 950-OXXX or 950-IXXX access codes, local operator assistance (0- and 0+), Directory Assistance, (411 or 5551212) service codes 611 and 911 and 101XXXX access codes.

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COMPETITIVE TELECOMMUNICATIONS ACCESS SERVICES TARIFF

SECTION 5 - SWITCHED ACCESS RATES

5.1 General

This section contains the specific regulations governing the rates and charges that apply for Switched Access Services:

The Company offers Tandem Switching Access Service, Local Switching Access Service – Direct Connection, and Local Switching Access Service – Indirect Connection.

There are three types of rates and charges that apply to Switched Access Service:

Non-Recurring Charges: One-time charges that apply for a specific work activity.

Recurring Charges: Fixed charges apply each month and depend on the number and

type of facilities in place.

Usage Charges: Charges that are applied on a per access minute basis. Usage rates

are accumulated over a monthly period.

5.2 Rate Categories

5.2.1 Tandem Switching Access Service (Originating and Terminating)

Tandem Switching is an access service providing transmission and tandem switching between the Customer designated premises and the Company switch(es) where the Customer's traffic is switched from or to an entity other than an End User for purposes of originating or terminating the Customer's communications. The Tandem Switching Access Service composite rate is comprised of the following rate elements: tandem switching charges, tandem termination charges, and tandem facility mileage charges.

5.2.2 Local Switching Access Service - Direct Connection (Originating and Terminating)

Local Switching Access Service - Direct Connection is an access service providing the Customer connections to and use of end office switching equipment for the origination or termination of the Customer's communications to the Company's End Users. The Local Switching Access Service - Direct Connection rate consists of end office switching charges and may also include a DS3 trunk port charge. With Direct Connection, Customer is responsible for ordering or providing the DS3 facility to the Company's point of presence in the access tandem serving area. The DS3 trunk port charge applies on an Individual Case Basis when the Customer is not collocated with the English of the rate will not exceed that of the competing ILEC rate for the same function.

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COMPETITIVE TELECOMMUNICATIONS ACCESS SERVICES TARIFF

SECTION 5 - SWITCHED ACCESS RATES, (CONT'D.)

5.2 Rate Categories (Cont'c	l.)
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5.2.3

Local Switching Access Service - Indirect Connection is an access service providing the Customer use of and office switching equipment for the origination or termination of the Customer's communications to the Company's End Users as well as transport to or from the Customer's tandem provider. The Local Switching Access Service - Indirect Connection composite rate is comprised of the following rate elements: end office

switching charges, tandem termination charges, and tandem facility mileage charges.

Local Switching Access Service - Indirect Connection (Originating and Terminating)

5.2.4 Toll-Free 8YY Data Base Query

The Toll-Free 8YY Data Base Query Charge, will apply for each Toll-Free 8YY call query received at the Company's (or its provider's) Toll-Free 8YY database.

5.2.5 Toll-Free 8YY Switched Access Service

The Toll-Free 8YY Switched Access Service is an originating access service in which the Company delivers Toll Free calls to Customers. Rate elements apply as set forth in Section 5.4.5.

5.2.6 Optional Features

Other optional features may be available on an Individual Case Basis (ICB).

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SECTION 5 - SWITCHED ACCESS RATES, (CONT'D.)

5.3 Billing of Access Minutes

When recording originating calls over FG Access with multi-frequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FG Access ends when the originating FG Access entry switch receives disconnect supervision from either the originating End User's or other user's Local Switching Center - (indicating that the originating End User or other user has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

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For terminating calls over FG Access with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FG Access ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

When recording originating calls over FG Access with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch for tandem trunk groups. The measurement of originating FG Access usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FG Access with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User or other user. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FG Access call usage ends when the entry switch receives or sends a release message, whichever occurs first.

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SECTION 5 - SWITCHED ACCESS RATES, (CONT'D.)

5.4	Rates	and	Charges
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5.4.1	Tand	em Switching Ac	ccess Service (Co	omposite Rate)		(C)(T)
		Originating Terminating			-	(R) (R)	
		•	•		ents specified in Section	5.2.1, and	(C)(T)
5.4.2	Local	Switching Acce	ess Service – Dir	ect Connectio	n (Originating and Term	inating)	(C)(T)
	A.	End Office Sv	witching				
		Originating of	r Terminating	\$0.0021580	per minute of use	(R)	
	B.	DS3 Trunk Po	ort:	ICB			(C)(T)
5.4.3	Loca	l Switching Acce	ess Service – Ind	irect Connect	ion (Composite Rate)		(C)(T)
		Originating Terminating				(R) (R)	
					ments specified in Secti	on 5.2.3, and	(C)(T
5.4.4	Toll-	Free 8YY Data I	Base Query				(T)
	Pe	r Query		\$0.00421	00 (R)		
5.4.5	Toll	Free 8YY Switch	hed Access Serv	ice			(N)
	Originating from the Company's End Users: Local Switching Access Service – Direct Connection or – Indirect Connection rates will apply, as appropriate.						
	_			ot the Compa	nny's End Users: Tande	em Switching	 (N)
5.4.6	Swit	ched Access Opt	ional Features				(T)
	All C	Optional Features	s are offered on a	an Individual (Case Basis (EXECUTIVE D	EROUEN DIRECTOR	(M)
m materi	ai prev	Tousty found on	this sheet is now	located on Si	Bunt H	intly	
i: Septe	mber 1	0, 2010					
		B	4001 W	eston Parkway	O PURSUANT TO 807 KAR		
	5.4.1 5.4.2 5.4.3 5.4.6 in materi	The Cassum 5.4.2 Local A. B. 5.4.3 Loca The assum 5.4.4 Toll— Per 5.4.5 Toll Original Control Original Serve 5.4.6 Switt All Cannot and All Cannot	Originating Terminating The Composite rate is assume one (1) mile of the second of the	Originating Terminating The Composite rate is comprised of the assume one (1) mile of tandem facility 5.4.2 Local Switching Access Service – Dir A. End Office Switching Originating or Terminating B. DS3 Trunk Port: 5.4.3 Local Switching Access Service – Ind Originating Terminating The Composite rate is comprised of assume one (1) mile of tandem facility 5.4.4 Toll-Free 8YY Data Base Query Per Query 5.4.5 Toll Free 8YY Switched Access Service – Originating from the Company's Enconnection or – Indirect Connection or – Indirect Connection or Service rate will apply. 5.4.6 Switched Access Optional Features All Optional Features are offered on a in material previously found on this sheet is now discontinuating from this sheet is now discontinuation.	5.4.1 Tandem Switching Access Service (Composite Rate Originating \$0.0014060 Terminating \$0.0014060 The Composite rate is comprised of those rate element assume one (1) mile of tandem facility mileage. 5.4.2 Local Switching Access Service – Direct Connection A. End Office Switching Originating or Terminating \$0.0021580 B. DS3 Trunk Port: ICB 5.4.3 Local Switching Access Service – Indirect Connection Originating \$0.0023460 The Composite rate is comprised of those rate elements assume one (1) mile of tandem facility mileage. 5.4.4 Toll-Free 8YY Data Base Query Per Query \$0.004210 5.4.5 Toll Free 8YY Switched Access Service Originating from the Company's End Users: Local Connection or – Indirect Connection rates will apply. 5.4.6 Switched Access Optional Features All Optional Features are offered on an Individual Companies in material previously found on this sheet is now located on States of the service o	5.4.1 Tandem Switching Access Service (Composite Rate) Originating \$0.0014060 per minute of use \$0.0014060 per minute of use \$0.0014060 per minute of use The Composite rate is comprised of those rate elements specified in Section assume one (1) mile of tandem facility mileage. 5.4.2 Local Switching Access Service — Direct Connection (Originating and Term A. End Office Switching Originating or Terminating \$0.0021580 per minute of use B. DS3 Trunk Port: ICB 5.4.3 Local Switching Access Service — Indirect Connection (Composite Rate) Originating \$0.0023460 per minute of use \$0.0023460 per minute of use The Composite rate is comprised of those rate elements specified in Section assume one (1) mile of tandem facility mileage. 5.4.4 Toll-Free 8YY Data Base Query Per Query \$0.0042100 (R) 5.4.5 Toll Free 8YY Switched Access Service Originating from the Company's End Users: Local Switching Access Ser Connection or — Indirect Connection rates will apply, as appropriate. 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End Office Switching Originating or Terminating \$0.0021580 per minute of use (R) B. DS3 Trunk Port: ICB 5.4.3 Local Switching Access Service – Indirect Connection (Composite Rate) Originating \$0.0023460 per minute of use (R) Terminating \$0.0023460 per minute of use (R) The Composite rate is comprised of those rate elements specified in Section 5.2.3, and assume one (1) mile of tandem facility mileage. 5.4.4 Toll-Free 8YY Data Base Query Per Query \$0.0042100 (R) 5.4.5 Toll Free 8YY Switched Access Service Originating from the Company's End Users: Local Switching Access Service – Direct Connection or – Indirect Connection rates will apply, as appropriate. 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SECTION 5 - SWITCHED ACCESS RATES, (CONT'D.)

5.4 Rates and Charges, (Cont'd.)

5.4.7	Miscellaneous Charges		(M)
	Customer Requested Due Date Change 1,2	\$50, per order	
	Customer Requested Expedite ²	\$250, per location, per order	
	Cancellation (after 3 business days from order placement) ²	Full NRCs + \$250, per order	
	Design Change, DS0/DS 1,2	\$150, per circuit	
	Design Change, DS3 and higher ²	\$300, per circuit	.
	Administrative Processing ²	\$25, per order	(M)
	Returned Check Charge	\$35.00 (T)	(M)
	Paper/Electronic Media Fee Customers who elect to receive a paper or CD-ROM version of their invoice will incur a surcharge	\$15.00, per bill cycle	 (IMI)

Material now found on this page was previously located on Pages 43 and 49.

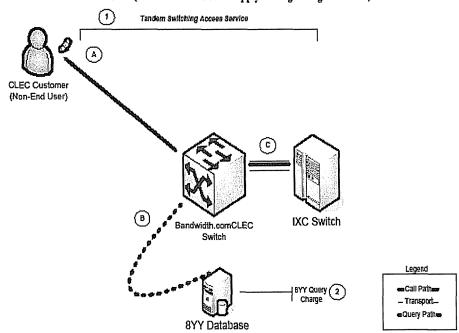
For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis, and will be based upon a pass-through of all charges assessed by other providers plus the Company's administrative costs. **KENTUCKY** PUBLIC SERVICE COMMISSION JEFF R. DEROUEN **EXECUTIVE DIRECTOR** TARIFF BRANCH 2010 Issued: September 10, 2010 Jonathan S. Mitchell, CEO By: 9/25/2010 4001 Weston Parkway **PURSUANT TO 807 KAR 5:011 SECTION 9 (1)** Cary, NC 27513

Company Due Date Change Policy - No due date change accepted at or after four (4) days prior to the current due date. If a Customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date without exception.

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SECTION 7 - CALL FLOW DIAGRAMS

Tandem Switching Access Service (Originating and Terminating) Section 5.2.1 (Sections 5.2.4 and 5.2.5 apply to Originating 8YY Calls)



Originating Call Flow:

- A. CLEC's Non-End User Customer delivers long distance call to CLEC switch
- B. If 8YY call, CLEC Switch looks up IXC that should receive the call
- C. Call is routed to IXC switch from CLEC switch

Originating Charges:

- CLEC charges IXC (1) Tandem Switching Access Service, which is comprised of a) tandem switching, b) tandem termination, and o) tandem facility mileage 8YY Query Charge, as applicable
- Additional charges may apply depending upon whether the IXC connects directly to the CLEC or if call must be routed through the ILEC Access Tandem to IXC

Terminating Call Flow:

- C. IXC delivers terminating long distance call to CLEC switch
- A. Call is routed to CLEC's Non-End User Customer

Terminating Charges:

- · CLEC charges IXC for (1) Tandem Switching Access Service, which is comprised of a) tandem switching, b) tandem termination, and c) tandem facility mileage.
- Additional charges may apply depending upon whether the IXC connects directly to CLEC or if call must be routed through an ILEC Access Tandem to CLEC

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> > TARIFF BRANCH

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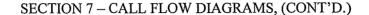
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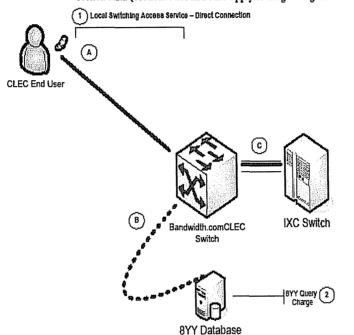
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Local Switching Access Service – Direct Connection (Originating and Terminating) Section 5.2.2 (Sections 5.2.4 and 5.2.5 apply to Originating 8YY Calls)



Originating Call Flow:

A. CLEC's End User places a long distance call that is routed to CLEC switch

B. If BYY call, CLEC Switch looks up IXC that should receive the call

C. Call is routed to IXC over dedicated transport

Originating Charges:

- CLEC charges IXC (1) Local Switching Access Service, which is comprised of a) end office switching, and b) dedicated trunk port charge, where applicable; and (2) 8YY Query Charge, as applicable
- · Customer is responsible for providing or ordering DS3 facility to CLEC's point of presence in the access tandem serving area

Terminating Call Flow:

- C. IXC delivers terminating long distance call to CLEC over dedicated transport
- A. Call is routed to CLEC's End User

Terminating Charges:

- CLEC charges IXC (1) Local Switching Access Service, which is comprised of a) end office switching, and b) dedicated trunk port charge, where applicable
- Customer is responsible for providing or ordering DS3 facility to CLEC's point of presence in the access tandem serving area

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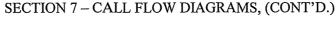
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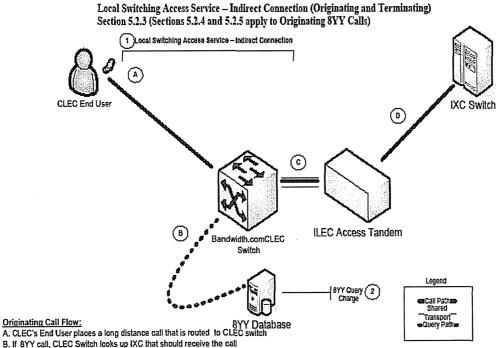
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Originating Call Flow:

- C. Call is routed to ILEC Access Tandem over shared transport
- D. ILEC routes call to IXC

Originating Charges:

- CLEC charges IXC (1) Local Switching Access Service Indirect Connection, which is comprised of a) end office switching, b) tandem termination, and o) tandem facility mileage, and (2) 8YY Query Charge, as applicable
- Additional charges may apply per ILEC tariff for functions performed by ILEC

Terminating Call Flow:

D. IXC delivers terminating long distance call to ILEC Access Tandem for routing to CLEC End User

By:

- C. ILEC Access Tandem routes call call over Shared Transport to CLEC switch
- A. Call is routed to CLEC End User

Terminating Charges:

- CLEC charges IXC (1) Local Switching Access Service Indirect Connection, which is comprised of a) end office switching, b) Tandem Termination, and c)tandem facility mileage
- · Additional charges may apply per ILEC tariff for functions performed by ILEC

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